

Conference Follow-up

VENUE: Immerse in the Yarra Valley
COMPANY NAME: Shell Australia
CONFERENCE DATES: Monday 24th - Tuesday 25th Novmber 2008

Please fax back to 03 5965 2441 or email to michelle@immerse.com.au at your earliest convenience.

Key: 1 = Poor 5 = Excellent

Conference facilities: - room set-up, lighting, ambience, servicing during breaks and equipment.

How would you rate our conference facilities?

1 2 3 4 5 ++

Comments:

Room, food, lighting & set up was all great. What made it extra good was the friendly fast helpful service from Fleur, Lynda & Michelle.
Thankyou!

Accommodation: - room facilities, ambience, decor and cleanliness.

How would you rate our accommodation facilities?

1 2 3 4 5

Comments:

clean, comfortable & beautiful bathroom!

Food and food service: -

quality, size of portions, special dietary requirements and the appropriateness of the food for your group.

How would you rate our food and beverage?

1 2 3 4 5

Comments:

Amazing quality food! The best I have experienced at any conference I've organised. Thankyou for being flexible with timings of breaks & accomodating us for dinner. Every delegate remarked that food was great!

Immerse: -

How would you rate your overall impression of Immerse?

1 2 3 4 5

What was your "wow" moment at Immerse?

Seeing conf room, Seeing accom & meeting with staff

Comments:

Will be back with my husband!

Would you recommend Immerse?

Yes No

Would you return to Immerse?

Yes No

Further comments not addressed in the above questions?

Special thanks to all staff particularly Lynda, Fleur & Michelle. The icing on the cake was you singing happy birthday & organising birthday dessert. This gesture sums up the whole two days of going the extra mile. Best service in Australia!

Thank you for your valuable time and assistance.

Your Contact Details

Name: Emma Sarris

Room: 14 Garden Cottage

Department: Shell Co. Aust.

Your details are kept confidential.

Thank-you

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Thankyou!